

Service Guide

For Australia & New Zealand

Third Edition

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CONGRATULATIONS ON YOUR NEW PURCHASE

On behalf of Camec I would like to congratulate you on the purchase of your new Recreational Vehicle.

Your new Recreational Vehicle is equipped with products mentioned in the Camec Service Guide.

Please consult your dealer to identify Camec products.

I ask that you read our Service Guide in conjunction with the Vehicles Owner's Manual so you may relax and enjoy yourself as you holiday in your new Recreational Vehicle.

Happy and safe travelling!

Manon

NICK ARONIS Customer Services Technical Manager

HELPFUL HINTS

The information provided in this booklet is provided in good faith and should not be used as a substitute for each products instruction manual or warranty booklet.

All products manufactured and named in this booklet are done so with the understanding an authorized person will fit the product into an application of intended use as approved by the manufacturer and installed in accordance with any local, state or federal regulations.

Camec has made every attempt to nominate competent repairers across Australia that will be able to repair products manufactured or distributed by Camec in the unfortunate event that a problem should occur.

Camec will not provide payment of any kind for on-site servicing of products, travel expenses or reimburse payment for products repaired without authorization.

Installation faults are not covered by any Camec warranty.

In the event of a warranty claim please return the product with proof of purchase to the outlet which you purchased it from so that they may forward your claim on your behalf. If this is not possible it is the responsibility of the end user/purchaser to advise the nearest Camec branch and or its nominated agent contained in this booklet and make arrangements for the product to be sighted by Camec or its nominated agent.

To ensure your warranty is protected please read this booklet along with additional product information provided. Camec reserve the right to replace repair and or rectify any part of the product, which proves upon inspection by Camec personnel or its nominated agent, to be defective in material and or workmanship.

Thank you

SMEV 8000 SERIES COOKERS



1 YEAR WARRANTY

The Smev series 8000 fitted to your caravan is designed to operate on Propane Gas at 2.75 KPA. These units must not be connected to any other gas supply. Only qualified gas fitters can install, adjust or service the appliance.

For maximum energy efficiency select a pan to suit the burner being used. Locate pan centrally over the burner so that it is stable and does not overhang the appliance.

The flame should be adjusted so that it does not extend past the edge of the pan. When the contents of pan reach boiling point, turn the flame to low.

Do not place anything, (flame tamer, asbestos mat), between pan and pan support as serious damage to the appliance may result.

Do not remove the pan support and enclose the burner with a wok stand, as this will concentrate and deflect heat on to the hotplate.

Do not use large pots or heavy weights, which can bend the pan support or deflect the flame onto the hot plate.

If not in use for long periods, please shut off gas.

Burners may be cleaned with a damp cloth moistened in warm soapy water.

Do not use steel wool or other abrasives.

Take care not to allow detergent and water to enter the burners.

For stubborn stains when cleaning oven, use a non-abrasive, non-caustic household cleaner and a soft cloth.

The following are considered abnormal operation and require servicing by an authorised serviceman.



Yellow tipping of burner flame

- Sooting up of cooking utensils
- Burners not igniting properly
- Burners failing to remain alight
- Burners extinguished by normal operation of cupboard doors

Please read the operating instructions carefully before lighting the appliance.

ATWOOD HOT WATER SERVICE



2 YEAR WARRANTY

Remote, Direct spark ignition eliminates the need to light external pilot light.

Energy efficient U-tube combustion chamber prevents early mixing of cold water, ensuring the pleasure of a hot water shower lasts longer.

Special aluminium alloys which conduct heat quicker and reduce vehicle weight, with hot water unit weighing less than 9kg.

Enriched aluminium clad tank, which eliminates the necessity of an anode rod (no anode rod required).

Designed specifically to withstand the rigours of RV road travel. Camec offers a unique 2-year warranty on the Atwood hot water service.

The Atwood is a storage hot water unit. Ambient temperature does require time to heat. Approximately 50 to 70 minutes depending on temperature of water and the out side temperature

The unit will cycle its self on and off when water is reaching temperature and for as long as the unit is switched on and has a gas supply.

Always drain the water when the unit is shut down or when in danger of freezing. If allowed to freeze, the tank or pipes may burst. In such cases, the warranty will be void. Never place a frozen unit in operation.

Rinse tank at regular intervals (2 to 3 times per year). This increases the life of the tank and gives you full 22.7 litres of hot water.

Weeping or dripping of the pressure temperature relief valve while the water heater is running DOES NOT mean it is defective. This is normal expansion of water as it is heated in the closed water system.

The Atwood water heater tank is designed with an internal air gap at the top of the tank to reduce the possibility of weeping and dripping. In time the expanding water will absorb this air. To replace the air read the instruction and follow steps carefully.

The interior of the flue tube and the interior of the burner tube should be cleaned at least once a year and more frequently if spiders and other nest-building insects are a problem in your area. Only a qualified technician should perform these operations.

Be sure the water heater ignition systems are "OFF" during any type of refuelling and while vehicle is in motion or being towed. Do not drive whilst Atwood is in operation.

Water from the water heater should not be used for drinking purposes.

Cold and especially heated portable water, which has been stored for long periods of time, generally no longer has the quality required for human consumption, especially due to the increase in bacteria count.

Intermittent problems can occur. This may be caused by poor or corroded wire connections. Carefully pull out spade connected wires and check for dirt or corrosion. Then reconnect them and ensure the connections are tight and free from corrosion.

Leaking or dripping of the pressure relief valve:

- Check that a cold water expansion valve is fitted (after-market)
- If connected to mains check there is a pressure reducer fitted to the line (after-market)
- Check there is an air gap installed in tank as per Atwood instructions.

TROUBLESHOOTING:

Spark present, but no gas

Low Voltage

Make sure you have the correct power supply - 10.5 VDC minimum

Blocked main burner tube

Clean the burner tube using compressed air

Dirty connector on circuit board

Clean edge connector with a soft cloth

Gas present, but no spark

High tension lead wire loose

Secure wire connection on circuit board ensuring spade is not under or above but securely over

Gas and spark present

- Low voltage
- Make sure you have the correct power supply 10.5 VDC minimum
- Poor electrical ground

Secure electrical ground

Partial obstruction in main burner

Clean main burner using compressed air

- Partially obstructed main burner orifice
- Clean main burner orifice using compressed air

Insufficient water temperatures

Thermostat not seated against tank

Reset thermostat firmly in position

Erratic burner flame or sooting

Low gas pressure

Set inlet pressure at a minimum 11" W.C. with two or more gas appliances running

Poor gas supply

Replace gas supply

Blocked burner orifice

Clean orifice with compressed air - DO NOT enlarge orifice

No spark and no gas

No voltage

Make sure you have the correct power supply - 10.5 VDC minimum

- Dirty edge connector on circuit board
- Clean edge connector with a soft cloth
- Defective thermal cut-off

Replace thermal cut-off

Fails to ignite

Cracked electrode ceramic

Replace spark electrode

Chattering or fluctuating thermostat

Replace thermostat

Insulation on electrode wire cut or damaged

Replace electrode

Ground screw at top of circuit board not tight

Tighten ground screw - if stripped, replace with larger screw

The water tank is enclosed in a styrofoam insulation case. DO NOT REMOVE THIS.

Please read carefully the Atwood Hot Water Service Instructions before lighting.

VITRIFRIGO REFRIGERATION

1 YEAR WARRANTY

Cleaning

Before cleaning ensure that the refrigerator is not connected to the power supply. If necessary extract the plug from the power socket.

Exterior

Clean exterior first with warm and then with cold water. Dry with a soft cloth. Avoid use of abrasive products.

Interior

Remove racks, containers, and ice trays and clean interior using warm water mixed with a little bicarbonate of soda or vinegar. Rinse and dry carefully with a soft cloth. Do not use abrasive products, detergents or soap.

Condenser

Clean condenser at least once a year using a vacuum cleaner or dry brush.

To avoid the formation of mould or unpleasant odours caused by prolonged disuse, extract plug from socket and empty the unit, completely clean the interior and leave fridge door ajar.

Each refrigerator is fitted with a thermostat, which automatically maintains set temperatures.

Select desired temperature by means of the adjustment knob.

When the knob is on "0" or "STOP" the refrigerator is not in operation.

The refrigerator is started by turning the knob to "1". Temperature settings range from 1 to 5, 5 being the lowest temperature.

Some models are fitted with thermostats with different temperature scale markings than those described above. In this case decrease temperature by turning the knob clockwise.

Defrosting

Defrosting should be carried out whenever the frost layer exceeds a thickness of three millimetres. This is necessary to guarantee efficient refrigeration and to avoid excessive power consumption.

To completely defrost the refrigerator turn the thermostat to "stop". Keep the door open to speed up defrosting time.

Do not attempt to remove the frost layer using any sharp metal instruments.

This could pierce the refrigerator plate and cause irreparable damage to the appliance.

After defrosting, switch the refrigerator on by turning the thermostat knob to the desired setting.

Unit must be well ventilated.



WHAT TO DO IF THE FRIDGE DOES NOT WORK

Check that:

- The Thermostat is not set to "STOP"
- The power supply is present
- The electrical circuit –breaker on the appliance has not tripped
- The plug is inserted properly into the socket

EXCESS REFRIGERATOR NOISE

Check that:

- The refrigerator is standing on a completely level surface
- The refrigerator is not touching other objects, which may cause vibrations
- The refrigerating circuit tubes at the back of the unit are not touching or vibrating against the appliance

INSUFFICIENT REFRIGERATING POWER

Check that:

- The door is sealed properly
- The refrigerator is not positioned close to heat sources
- Sufficient ventilation
- Frost has not accumulated on the evaporator
- Dust has not blocked the condenser
- The fan rotates freely
- The refrigerator is not overfull
- The door has not been opened excessively

Please read carefully the Camec refrigeration service book before operating.

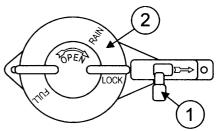
If fridge still does not work after attempting repair methods listed in the Vitrifrigo refrigeration service book, consult your nearest service centre.

FOUR SEASONS HATCH

1 YEAR WARRANTY

OPENING INSTRUCTIONS

To Open: Move bolt (1) to right. Rotate control (2) clockwise snap action is felt through 'RAIN' position.



To Close: Rotate control (2) counterclockwise.

Insect Screens: Remove by lifting off from the top corner and peel off. Insect screen may be washed. Replace by pushing onto track. Start at the bottom.

The four seasons hatch features 161 square centimetres of fixed ventilation – even when closed.

Totally waterproof during rain, with flaps in 'open' rain position. Four independently adjusted, flyscreened flaps secure breeze from any direction. Screens are easily removed for cleaning.

Spare parts are available such as FLAPS, FLYSCREENS and MECHANISMS if required. Every 12 months check the sealing where hatch is fixed to the roof that it is still sealing and free of cracks and leaks.

Flyscreens are removable for cleaning and can be washed in warm soapy water.

To open, move bolt.

To prevent damage to the hatch it is important that the four flaps are securely shut before travelling.

CAMEC PROTECTOR SHADE

1 YEAR WARRANTY

Protector shades feature speciality designed stays, with in-built limit stops. The stay adjustment nuts should be kept lubricated to prevent seizure. Especially in coastal areas.

Dust and dirt will cause stiffness in joint when operating the shade. Ensure that this is cleaned out of tracks as a part of your general caravan maintenance plan.

Always ensure that the Shade is locked down before travelling.

CAMEC / SLIMLINE WINDOWS

1 YEAR WARRANTY

Camec windows are a low maintenance product, very little service is required. Full ranges of spare parts are available from most caravan part retailers.

Clean with automotive shampoo then rinse with cold water and dry completely. When dried, apply talcum powder to a clean dry cloth and wipe over the seals and aluminium frame to form a light powdery film. This will need to be done more frequently if in coastal areas.

Never use solvents on any of the acrylic based glazing options. (Galaxy, Bubble & Jupiter windows).

Insect screens are removable from the outside and are best soaked in warm soapy water for cleaning purposes.

Series 44 sliding windows and Series 300 sliding windows should be treated the same as wind-out windows but the slide tracks and drain slots should be regularly cleaned.

An occasional application of silicone spray will ensure your windows continue to slide effortlessly in their tracks.

Galaxy Windows: If crazing occurs, wash with warm soapy water then buff with clean dry cloth and Mr. Sheen.

CAMEC BOOT DOOR

1 YEAR WARRANTY

The boot of your caravan is a handy way to store all those odds and ends that are not always needed like Tarps, Gumboots and other items that may be damp or dirty.

It is important to realise that it is not a waterproof storage area and in most caravans a drain plug is installed into the boot to allow water to run on the road. When storing wet items condensation can form. Do not store dry goods in this area.

The boot is also virtually maintenance free. We recommend that you ensure that the hinges are clean and free of dust. Dirt and dust can bind the hinging making it difficult to open and close. Clean with warm soapy water.

Remember to always lock boot down before travelling.

CAMEC 3 POINT LOCKING DOOR

1 YEAR WARRANTY

An Australian made product. Uniquely designed to improve security for your caravan. Easy operation main door separates from the security door by lifting the door handle in an upwards position. The door is super strong incorporating an amplemesh security door, heavy rigid and strong aluminium extrusion and a solid one-piece laminated infill panel. Ventilated to comply with gas regulations. Electrically earthed for safety. Specially extruded water and dust seals.

If door appears out of square or uneven and is not opening and closing freely check the caravan is on level ground and/or that the stabilising jacks are down correctly. If the stabilising jacks are not correctly adjusted this may cause twisting of the chassis affecting operation of the door.

The Camec 3 point locking door is virtually maintenance free if kept in good clean order. An eye should be kept on the locks to ensure that they stay aligned and the door is locking well.

The screws that fasten the locks to the extrusion should be screwed hand tight and it is important that they are not over tightened.

When fitting after market blinds, curtains or grab handle to the Camec door, it is important to remember that an operating arm is located inside the aluminium security door section. This arm connects and operates the three locking points. When fitting hooks/clips or screws to this section, the fixing screws must **not be** more than 6mm from the flywire beading channel lip.

If door is sticking and out of square, contact the outlet where purchased from.

Sticking of the internal locking snib happens when lock has been over-tightened. Release centre screw by 1/ 4 turn. If too loose, tighten by 1/4 turn.

The door MUST be locked while travelling.

Camec must authorise all warranty claims before repairs or replacements are carried out and no payment of repairs or parts will be given if not previously authorised by Camec.

CAMEC WATER TANK

1 YEAR WARRANTY

Your Camec Water Tank is manufactured from high quality non-toxic, non-tasting polyethylene.

When your tank is not in use for extended periods, it is recommended that your water tanks and lines are completely drained and flushed ready for use again.

When water is being stored for long periods of time it is generally not the quality required for human consumption. A range of products are available to ensure you have drinkable water stored in your water tanks:

- PURITABS 1 tablet per litre renders the water drinkable after 10 minutes
- MICROPUR Liquid or powder is odourless, tasteless and harmless even if recommended level is exceeded
- TANK CLEEN An efficient remedy for water tainting problems. Cleans and deodorises tank.

Only fill tanks with slow running water.

Use foodgrade hose.

If filling with garden hose, ensure hose has not been left in direct sunlight.

FRILIGHT 12 VOLT LIGHTING



1 YEAR WARRANTY

Frilight 12 volt halogen lighting combines excellent design with high quality performance to provide the ideal low power lighting solution.

The wide range of recessed and surface mounted light fittings are manufactured to the highest quality standards.

Clean lighting with a clean soft cloth.

Do not face Frilight lighting into cupboards.

When replacing globes ensure that only 10 watt globes are used.

CAMEC RANGE OF WINDOWS, DOORS, SHADES AND BOOTS



WARRANTY POLICY

The products covered by this warranty are restricted to the product range manufactured by Camec.

The goods are warranted against defect in manufacture for a period of 12 months from the date of purchase.

Proof of purchase is required to substantiate any claim.

Camec must authorise all claims, and reserves the right to replace, repair and or rectify any part of the product, which proves upon inspection by Camec personnel, or its nominated agent, to be defective in material or workmanship.

All repairs will be carried out during normal business hours only.

All transportation costs, travelling time and incidental expenses related to any claim are to be borne by the purchaser/user.

Camec will not be liable for accidental or consequential claims for damages caused by neglect, abuse, alterations or use of unauthorised components. Camec will not be responsible for any defect as a result of installation.

WHAT IS NOT COVERED BY WARRANTY

Fair wear and tear.

Damage from foreign substances such as dirt and liquid

Travelling expenses or call out fee to and from authorised service agents premises.

Freight costs of parts to or from point of service.

Non operation or damage to the products due to incorrect installation.

Any product which has been subject to misuse, neglect, accident or alteration by any person.

Damaged and/or destroyed by fire, flood, "act of God" or other inevitable accident.

Apart from any warranties implied by the Trade Practices Act 1974 or any relevant State Legislation, all other warranties express or implied whether arising by virtue or statute or otherwise are hereby excluded.

Camec must authorise all warranty claims before repairs or replacements are carried out and no payment of repairs or parts will be given if not previously authorised by Camec.

SMEV RANGE OF OVENS, GRILLERS, **NAREY** BURNERS AND SINKS

WARRANTY POLICY

The products covered by this warranty policy are restricted to the SMEV product range as marketed within Australia by Camec on behalf of SMEV Srl., the manufacturer.

The goods are warranted against defect in manufacture for a period of 12 months from date of purchase by the consumer. Proof of purchase is required to substantiate any claim.

All claims must be authorised by Camec.

Camec reserves the right to replace/repair and/or rectify any part of this product, which proves upon inspection by Camec personnel, or its nominated agent, to be defective in material or workmanship. All transportation costs, travelling time and incidental expenses related to any claim are to be borne by the purchaser / user.

In no event will Camec be liable for accidental or consequential claims for damages caused by neglect, abuse, alterations or use of unauthorised components. Nor is Camec responsible for any defect as a result of improper installation.

WHAT IS NOT COVERED BY THIS WARRANTY

Travel expenses for bringing the Smev unit to an authorised Camec Service Centre for warranty coverage.

Additional costs caused by the inability to bring the Smev unit to an authorised Camec Service Centre.

Defects which are caused by transit damage, misuse, neglect, or accident.

Defects in glassware, light bulbs, or replacement fuses.

Defects caused by improper installation, maintenance, or adjustment.

Normal maintenance of this Smev unit as described in the manual.

Defects caused by the improper use of parts or parts not manufactured or supplied by Camec for repairs or replacements to the Smev unit.

Camec will not be liable for any incidental or consequential loss or damage, due directly or indirectly to the use of this product.

ATWOOD HOT WATER SERVICE



WARRANTY POLICY

The products covered by this warranty policy are restricted to the range of water heaters and affiliated products as marketed within Australia by Camec on behalf of Atwood Mobile Products, the manufacturer.

The goods are warranted against defect in manufacture for a period of 24 months from the date of purchase by the consumer. Proof of purchase is required to substantiate claim.

All claims must be authorised by Camec.

Camec reserves the right to replace/repair and /or rectify any part of this product, which proves upon inspection by Camec personnel, or its nominated agent, to be defective in material or workmanship. All transportation costs, travelling time incidental expenses related to any claim are to be borne by the purchaser/user.

In no event will Camec be liable for accidental or consequential claims for damages caused by neglect, abuse, alterations or use of unauthorised components.

Nor is Camec responsible for any defect as a result of improper installation.

The following are normal maintenance and are exempted from the warranty:

- a. Cleaning of burner-see item 8 on page 13
- b. Gas pipe-see item 8 on page 13
- c. Damage to tank due to freezing- see item 4 & 7c on page 13

Please see Atwood Handbook for proper interpretation.

WHAT IS NOT COVERED BY THIS WARRANTY

Any Atwood which has been:

- (a) Subject to misuse, neglect, accident or alteration by any person.
- (b) Damaged or destroyed by fire, flood, "act of God" or other inevitable accident.

Fair wear and tear.

Damage from foreign substances such as dirt or liquid.

Labour charges involved in the disconnection and removal of, or replacement of the Atwood.

Travelling expenses or call out fee to and from authorised service agents premises.

Cleaning and adjustments of the gas system. This is considered to be part of normal product maintenance.

Non operation of the Atwood or resultant damage to the unit where the Atwood has not been installed, ventilated or operated in accordance with the manufacturers instructions.

Atwood Water Heaters are only designed for installation in mobile homes, caravans and motor homes for the provision of hot water in accordance with the information on the nameplate. Any other use, unless expressly approved in writing by Camec, voids the warranty.

VITRIFRIGO REFRIGERATION

WARRANTY POLICY



The products covered by this warranty policy are restricted to the Vitrifrigo product range as marketed within Australia by Camec on behalf of Vitrifrigo, the manufacturer.

The goods are warranted against defect in manufacture for a period of 12 months from date of purchase by the consumer. Proof of purchase is required to substantiate any claim.

All claims must be authorised by Camec.

Camec reserves the right to replace / repair and / or rectify any part of this product, which proves upon inspection by Camec personnel, or its nominated agent, to be defective in material or workmanship. Warranty repairs can only be performed by authorised service agents and under no circumstances will Camec reimburse for repairs carried out by non authorised persons. If at any time during the warranty period any part or parts of the refrigerator are replaced with a part or parts not supplied or approved by Camec, the warranty shall immediately become void.

The appliance must be used on its intended electrical voltage.

All transportation costs, travelling time and incidental expenses related to any claim are to be borne by the purchaser / user. In no event will Camec be liable for accidental or consequential claims for damages caused by neglect, abuse, alterations or use of unauthorised components. Nor is Camec responsible for any defect as a result of improper installation.

WHAT IS NOT COVERED BY THIS WARRANTY

Any refrigerator/freezer which has been:

- (a) Subject to misuse, neglect, accident or alteration by any person.
- (b) Damaged or destroyed by fire, flood, "act of God" or other inevitable accident.

Fair wear and tear.

Damage from foreign substances such as dirt or liquid.

Labour charges involved in the disconnection and removal of, or replacement of the refrigerator/freezer.

Travelling expenses or call out fee to and from authorised service agents premises.

Cleaning and adjustments of the gas system. This is considered to be part of normal product maintenance.

Non operation of the refrigerator/freezer or resultant damage to the unit where the refrigerator/freezer has been operated in an out of level position.

Freight costs of the refrigerator/freezer or parts, to or from, point of service or transit damage.

Camec are not responsible for the resultant loss or damage sustained by the purchaser.

Non operation of the refrigerator/freezer or resultant damage to the unit where the refrigerator/freezer has not been installed, ventilated, flued or operated in accordance with the manufacturers instructions.

GOODS RETURN POLICY (TRADE)

We at CAMEC, are confident that you will be completely satisfied with any product you purchase from us. However, in the unlikely event items do not meet your satisfaction for varying reasons.

The following conditions and provisions will apply when goods are returned to CAMEC.

1. Return of faulty goods under warranty:

Goods that are faulty may be returned for repair, replacement, credit or exchanged for other goods. The conditions of this are listed below.

If you suspect the goods to be faulty you must first obtain an ATR (Authority To Return) number. ATR numbers can be obtained by calling:



Phone : 1300 654 936

Fax : (03) 9799 4476

International : 61-3-9799 6454

e-mail : Service @camec.com.au

CAMEC must be allowed to test any equipment before a credit or replacement is considered.

Goods must be returned in suitable packaging and contain all items that were originally packaged with the product.

Goods must be suitably packaged to insure no damage occurs during transportation.

A replacement will in most cases be considered if the product cannot be repaired. A replacement can not be given if:

An equivalent product is not currently available, or the product is no longer a stocked item. In this case the product will be returned to the manufacturer for replacement or repair.

Goods returned " faulty " under warranty shall be tested prior to any credit or replacement given. If goods are found to be misused, abused or not faulty of a warranty nature a testing fee shall apply of \$25.00 + GST plus labour at \$ 55.00/hour +GST for any repairs required. In addition to this, freight will be at customers expense upon goods being returned to the customer.

All inward freight will be the responsibility of the customer. CAMEC will pay the cost of returning warranty items to the customer.

CAMEC will not accept responsibility for any damage or loss suffered by the customer.

CAMEC will not accept any repairer invoices unless prior authorisation has been obtained with an authority number.

CAMEC warranty will not cover any call out charges by a repairer.

CAMEC warranty will not cover goods which are physically damaged. A product is considered physically damaged if:

- The product has damage that is evident and could not reasonably have resulted from normal operation.
- The product has been modified, altered, or the manufacturer deems the product to have been used for purposes other than those intended.

If you receive a product that is damaged in transit from us to you, you should:

- Refuse to accept delivery of the product,
- Direct the courier to "Return goods to sender" and
- Notify our Customer Service staff immediately.

If you have already accepted delivery, and then notice that the product appears to have been **damaged** in transit, you should notify our Customer Service staff within 7 days of delivery.

PLEASE HAVE THE FOLLOWING INFORMATION AVAILABLE BEFORE CONTACTING US :

- Stock Code/Part Number
- Camec Invoice/ Sales Order Number

3. Return of goods for Credit, replacement or refund.

Goods labeled as " no longer required " or " incorrect goods ordered " may be returned where the following conditions shall apply :

Goods received damaged shall have a claim period of 7 days. Thereafter it will be strictly by negotiation only.

Goods returned "no longer required " shall have a claim period of 30 days. Thereafter a re-stocking fee of 15% shall apply. After this period, credit, replacement or refund will only be considered if special arrangements have been made or if the goods are deemed to be faulty. The product and packaging must be in a saleable condition, which is at the discretion of management.



RECOMMENDED SERVICE AGENTS



- General Repairs
- Gas Repairs



Electric Repairs



Refrigeration Servicing

NEW SOUTH WALES SERVICE AGENTS

	\neg	J	*	
Alstonville Caravan Repairs4/5 Russelton DrAlstonvilleschmolling@bigpond.comF02 6628 525002 6633 4042		•	•	•
Alternate Gas RefrigerationUnit 20/14 Holebeche RdArdnell ParkNSW2148P0296721664fridges@optusnet.com.auF0296798555		•		•
North East Caravan Services 25 Southern Cross Dr Ballina ballinaarv@norlink.com.au NSW 2478 P 02 6686 4229 F 02 6681 5919		•	•	•
Burgess Caravan Centre 56 Russell St Bathurst burcar@bigpond.com.au F 02 6331 6862		•		•
Caravan Solutions 63 Corporation Av Bathurst NSW 2795 P 02 6332 4730 hire@caravanstogo.com F 02 6332 4730		•	•	•
Autofridge Australia 2/19-21 Wilson St Botany NSW 2019 P 02 F 02 9316 987				•
Broken Hill Camper Trailers 53 Cummins St Broken Hill NSW 2880 P 08 8087 1300 brian@brokenhillcampertrailers.com.au F 08 8087 358		•	•	•
ABCO Caravan Services 309 Pacific Hwy Coffs Harbour NSW 2450 P 02 6651 244 darrenabco@bigpond.com F 02 6651 6260	-	•	•	•
Watsons Caravan Coffs Harbour 6 North Boambee Rd Coffs Harbour NSW 2450 P 02 6652 754 sales@watsonscaravans.com.au F 02 6652 4743				
B&C Caravan Service 149A Fitzroy St Dubbo NSW 2830 P 02 6881 887 F 02 6881 822		•		•
Forbes Caravans Pty Ltd 15 Lynette St Forbes NSW 2871 P 02 6881 887' F 02 6881 822'		•	•	
Paul Winmill Caravan Sales & Repairs1A Spring StGrafton SouthNSW2460P0266424174F0266433294		•		•

NEW SOUTH WALES SERVICE AGENTS

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Classic Caravan & Trail 60 Heather St classicrepairs@bigpond.cor	Heather Brae	NSW	2324	P 02 4987 6922 F 02 4983 2744	•	•	•	•
P Barnes Caravans 121 Hume Hwy sales@barnescaravans.con	Lansvale n.au	NSW	2166	P 02 9728 6366 F 02 9727 9896	•	•	•	
ACR Caravan Repairs 117 The Northern Rd	Londonderry	NSW	2753	P 02 4574 0701 F 02 4574 0711	•	•	•	•
Paul Tall 29 Boscobell Rd	Londonderry	NSW	2753	P 02 4730 2159 F 02 4777 5344	•	•	•	•
Richmond Caravans 6 Industry Rd sales@richmondcaravans.c	McGraths Hill om.au	NSW	2756	P 02 4577 6553 F 02 4577 6477	•	•	•	•
Brunswick Valley Refric 52 Argyle St	geration Mullumbimby	NSW	2485	P 02 6684 2998 F 02 6684 2996	•	•	•	•
Cruiser Caravans Austr 176 Gordon St cruisers@bigpond.net.au	alia Port Macquarie	NSW	2444	P 02 6584 1550 F 02 6584 9501	•		•	
Jacks Caravan Repairs 333 Pacific Hwy	Raymond Terrace	NSW	2324	P 02 4987 1955	•			
Ricks Caravan Centre 307 Pacific Hwy rickscaravancentre@bigpor	Raymond Terrace id.com.au	NSW	2324	P 02 4987 6999 F 02 4987 6774	•	•	•	•
Perkins Caravans 141-147 Union St david@perkinscaravans.com	South Lismore n.au	NSW	2480	P 02 6621 7146 F 02 6621 7227	•			
Tamworth Gas 105 Lemon Gums Dr	Tamworth	NSW	2340	P 02 6761 8066 F 02 6761 7455 M 04 2865 8473		•		
McLean's Coromal Cara 144 Pacific Hwy info@caravans.net.au	avans Tuggerah	NSW	2259	P 02 4353 2999 F 02 4353 2449	•	•	•	•

NEW SOUTH WALES SERVICE AGENTS

					X	l	***	Ş
Raydon Van Services 3/3 Boswell Cl rayment-@bigpond.net.au	Tuggerah	NSW	2259	P 02 4353 1899 F 02 4353 9669			•	
Lanhams Cars & Carava 1 Dobney Avenue	ans Wagga Wagga	NSW	2650	P 02 6925 1889 F 02 6925 056			•	
Trevor Garth Prestige C 27 Boman Rd	ars & Caravans Wagga Wagga	NSW	2650	P 02 6931 7480 F 02 6931 7479		•	•	•
RJ's On-Site Caravan R 2-11 Sunset Av rjon3236@bigpond.neta.au	e pairs Warilla	NSW	2528	P 02 4295 6046 F 02 4295 6046				
Darrens Caravan Repair 7-11 Walker St attrill@bigpond.net.au	's Warners Bay	NSW	2282	P 02 4956 7499 F 02 4956 7499			•	•
Able Caravan Services 208 Corrimal St	Wooloongong	NSW	2500	P 02 4227 125 F 02 4227 125				

NORTHERN TERRITORY SERVICE AGENTS

Aaron Supplies Lot 8483 Ragonest Rd heritagecp@bigpond.co.auAlice SpringsNT0871P 08 8952 3135 F 08 8953 1918Roe-Aire 3 Hele CrAlice SpringsNT0871P 08 8952 2365 F 08 8952 9909••Berriman Auto Electrics Cnr Marjorie & McKinnon StBerrimanNT0828P 08 8931 3838 F 08 8931 3838••Hobit Auto Electrics Cnr Victoria Hwy & Bicentennial RdNT0851P 08 8972 1482 F 08 8971 2585••Pratt A1 Hire 4/2404 Stuart Hwy steve-oz@eftel.net.auPinelandNT0829P 08 8932 2688 F 08 8932 2689 F 08 8932 2659••Darwin Coromal 910 Stuart Hwy tonytorque@isellcars.comPinelandNT0810 F 08 8931 0594 F 08 8931 0594P 08 8932 4252 F 08 8931 0594•						X	l	***	Ş
3 Hele CrAlice SpringsNT0871P0889522365 F0808Berriman Auto Electrics Cnr Marjorie & McKinnon StBerrimanNT0828P0889313838 F08Hobit Auto Electrics Cnr Victoria Hwy & Bicentennial RdNT0821P0889721482 F08Pratt A1 Hire 4/2404 Stuart Hwy steve-oz@eftel.net.auPinelandNT0829P0889322688 F08Darwin Coromal 910 Stuart Hwy tonytorque@isellcars.comPinelandNT0810P0889324252 F0808	Lot 8483 Ragonest Rd	Alice Springs	NT	0871		•	•	•	•
Chr Marjorie & McKinnon St I MileBerrimanNT0828P0889313838 13835Hobit Auto Electrics Chr Victoria Hwy & Bicentennial RdKatherineNT0851P0889721482 F08Pratt A1 Hire 4/2404 Stuart Hwy steve-oz@eftel.net.auPinelandNT0829P0889322688 F08Darwin Coromal 910 Stuart Hwy tonytorque@isellcars.comPinelandNT0810P0889324252 F08		Alice Springs	NT	0871		•	•	•	•
Cnr Victoria Hwy & Bicentennial RdKatherineNT0851P0889721482 F08Pratt A1 Hire 4/2404 Stuart Hwy steve-oz@eftel.net.auPinelandNT0829P0889322688 F0808Darwin Coromal 910 Stuart Hwy tonytorque@isellcars.comPinelandNT0810P0889324252 F0808	Cnr Marjorie & McKinnon St		NT	0828				•	•
4/2404 Stuart Hwy Pineland NT 0829 P 08 8932 2688 steve-oz@eftel.net.au F 08 8932 2659 • • Darwin Coromal 910 Stuart Hwy Pineland NT 0810 P 08 8932 4252 fonytorque@isellcars.com Pineland NT 0810 P 08 8932 4252 •	Cnr Victoria Hwy	Katherine	NT	0851	1 00 0772 1102	•		•	•
910 Stuart Hwy Pineland NT 0810 P 08 8932 4252 tonytorque@isellcars.com F 08 8931 0594	4/2404 Stuart Hwy	Pineland	NT	0829		•	•		
	910 Stuart Hwy	Pineland	NT	0810		•			
KeepiKool Refrigeration Shop 7, 63 Winnellie Rd Winnellie NT 0821 P 08 8984 3733 •	KeepiKool Refrigeration Shop 7, 63 Winnellie Rd		NT	0821	P 08 8984 3733		•		

QUEENSLAND SERVICE AGENTS

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Brewsters 1 High St	Bethania	QLD	4205	P 07 3200 9333		•		
B&B Caravan Service & Shed 5, 36 Deakin St bbcaravan@optusnet.com.a	Brendale	QLD	4500	P 07 3881 3884 F 07 3881 0181	•	•	•	•
Takalvans 13 Takalvan St takalvans@bigpond.com	Bundaberg	QLD	4670	P 07 4151 1621 F 07 4151 1421	•	•	•	
John McDowell Caravar PO Box 5749	1S Bundaberg West	QLD	4670	P 07 4155 2808	•	•	•	•
Gas & Portable Refriger 1/1 Cahill Court	a tion Burleigh Heads	QLD	4220	P 07 5593 4066 F 07 5593 5447				•
Hinternland Coromal 90 Kortum Dr coromal@hinterland.com.au	Burleigh Heads	QLD	4220	P 07 5576 7055 F 07 5576 7287	•	•	•	•
Portable Fridge Solutiio Unit 2/450 Sheridan St transit-cool@bigpond.com.a	Cairns North	QLD	4870	P 07 4032 2060 F 07 4032 4754				•
Allchin Airconditioning 4 Liesegang Street	& Refirgeration Coloundra	QLD	4551	P 04 0447 4285 F 07 5491 8289				•
Caravan Repair Centre 256 Sunset Dr crcentre@tpg.com.au	Coloundra	QLD	4551	P 07 5491 2560 F 07 5491 7580	•	•	•	
Cairns Caravan Repairs 4 Commercial Place cairnscaravan@bigpond.cor	Earlville	QLD	4870	P 07 4054 4558 F 07 4054 4558 M 04 0358 4783	•	•	•	
R&F Morris Mobile Cara 12 Tunnel Ridge Rd	v an Repairs Landsborough	QLD	4550	P 07 5439 9013 F 07 5439 9017				
All Plumbing & Gas	Mackay Area	QLD		P 04 1778 9625		•		

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QUEENSLAND SERVICE AGENTS

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Tullmack Caravans 77-79 Broadsound Rd & Bruce Hwy tullmack@bigpond.com	Mackay	QLD	4740	P 07 4952 3274 F 07 4952 1555	•	•	•	•
Wide Bay Caravan Sale Cnr Sorrensen St & Gypie Rd widebaycaravans@hotmail.	Maryborough Sth	QLD	4650	P 07 4121 6377 F 07 4122 4110	•	•	•	•
Caravan Services 45-47 Nealden Dr	Meadowbrook	QLD	4131	P 07 3805 4510	•	•	•	•
Coleman Caravan Repa 498 Oakley Flat Rd	irs Morayfield	QLD	4506	P 07 5498 5408 F 07 5498 5967	•	•	•	
B.W. Plumbing Julie Anne Drive	North Rockhampton	QLD	4701	P 07 4936 4364 F 07 4936 4365 M 04 0716 9686		•		
Bests Caravan Services Shed 6, 23 Nissen St	S Pialba	QLD	4655	P 07 4124 7166 F 07 4124 7266	•	•	•	•
Marine Refrigeration & 28 Thurecht Pde	Electrical Scarborough	QLD	4020	P 07 3880 2922	•	•	•	•
Carafix Caravan Repair 1/36 Bailey Cr info@carafix.com.au	s Southport	QLD	4215	P 07 5591 4220 F 07 5591 2410	•		•	
Trail A Van Pty Ltd 24 Mansell St tav@bigpond.net.au	Toowoomba	QLD	4350	P 07 4634 8600 F 07 4634 7900	•	•	•	
Hervey Bay On-Site Car 140 Exeter St	ravan Repairs Torquay	QLD	4655	P 07 4125 2401 F 07 4124 9041	•			
Classic Caravan Repair 29/33 Duckworth St classiccaravans@bigpond.c	Townsville	QLD	4814	P 07 4779 9759 F 07 4779 9719	•	•	•	

QUEENSLAND SERVICE AGENTS

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Townsville Caravan (Centre				•		•
67 Bowen Rd caravans@bigpond.com	Townsville	QLD 4812	P 07 4779 0566 F 07 4775 7891		•	•	•
Caravan Services							
4/68-72 Perrin Dr	Underwood	QLD 4119	P 07 3209 5044				
			F 07 3209 5663	•	•	•	•
Arrow Caravans							
38 Radley Street	Virginia	QLD 4014	P 07 3865 1922	2			
enquiries@arrowcaravan	is.com.au		F 07 3865 1560	•	•	•	•
Sunshine Coast Cord	omal RV						
296 Nicklin Way	Warana	QLD 4575	5 P 07 5493 1999				
caravanmart@bigpond.c	om		F 07 5493 3528	•			

SOUTH AUSTRALIAN SERVICE AGENTS

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Coromal Adelaide 1505 South Rd coromal@senet.com.au	Darlington	SA	5047	P 08 8296 5000 F 08 8377 0364	•	•	•	•
Black Forest Electrical 25 Dryden Road davidhall@esc.net.au	Evanston	SA	5035	P 08 8297 6643 F 08 8297 0900				•
Gawler Caravan Centre 57 Para Rd info@gawlercaravans.com.a	Evanston au	SA	5116	P 08 8522 2707 F 08 8522 5844	•	•	•	•
Mike Griggs Caravan Ce Elm St mikegriggs@mikegriggs.com	Hampstead Grdns	SA	5086	P 08 8261 5308 F 08 8369 1599	•	•	•	•
Roadmaster Caravans 4/10 Dorset St weepers@chariot.net.au	Lonsdale	SA	5160	P 08 8384 6011 F 08 8384 6187	•	•	•	
Discount Refrigeration 807 Marion Road	Equipment Pty Lt Mitchell Park	d SA	5043	P 08 8277 6200 F 08 8277 6200 M 04 1122 8778				•
Donehues Leisure 130 Penola Rd salesmtg@donehuesleisure	Mt Gambier .com.au	SA	5290	P 08 8725 2826 F 08 8723 2446	•	•	•	•
Motapro Auto Services Gladigan Rd	Mt Gambier	SA	5290	P 08 8725 5995	•	•	•	•
Murray Bridge Caravan 100 Maruice Rd mbcc@lm.net.au	Centre Murray Bridge	SA	5253	P 08 8532 4777 F 08 8532 5252	•	•	•	•
LR & MN Rees 5 Wynette St	Pennington	SA	5013	P 08 8447 2161 F 08 8241 0621				•
John Martin Caravan Re 165 New West Rd	epairs Port Lincoln	SA	5606	P 08 8683 0849 F 08 8683 0393	•	•	•	•
Port Lincoln Caravan Co 7 Blackman Place	e ntre Port Lincoln	SA	5606	P 08 8682 4155 F 08 8682 4166	•	•	•	•

SOUTH AUSTRALIAN SERVICE AGENTS

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Dario Caravan Repairs 1 Pinn St dario@dariocaravans.com.	St Marys	SA	5042	P 08 8277 4388 F 08 8277 2959		•	•	•
Whyalla District Refrig 9 Jackson Av	eration Whyalla, Norrie	SA	5608	P 08 8645 3917				•
Michaels Mobile Autoc 35 Victoria Pde	are Port Augusta	SA	5700	P 08 8641 1010 F 08 8641 1261				
Cara-Rest Supplies 412 North East Road cararest@kern.com.au	Windsor Gardens	SA	5087	P 08 8261 3244 F 08 8261 1164	•	•	•	•

TASMANIAN SERVICE AGENTS

				*	J	***	S
V Centre							
	TAS	7250	P 03 6331 3122 F 03 6334 1872				
	TAS	7212	P 03 6391 9165 F 03 9391 9170	•	•	•	
Moonah	TAS	7009	P 03 6228 0317 F 03 6278 1175	•			
Moonah	TAS	7009	P 03 6228 7740 F 03 6278 1258	•	•	•	•
Prospect	TAS	7250	P 03 6344 6777 F 03 6343 5614	•	•	•	•
	TAS	7310	P 03 6423 1041 F 03 6423 1221	•	•	•	•
	TAS	7322	P 03 6435 2643 F 03 6435 1583	•	•	•	
	RV Centre Launceston J Moonah Moonah Prospect Quoiba Somerset om	Launceston TAS Launceston TAS Moonah TAS Moonah TAS Prospect TAS Quoiba TAS	LauncestonTAS7250JauncestonTAS7212MoonahTAS7009MoonahTAS7009ProspectTAS7250QuoibaTAS7310SomersetTAS7322	Launceston TAS 7250 P 03 6331 3122 Launceston TAS 7212 P 03 6391 9165 J TAS 7212 P 03 6391 9165 Moonah TAS 7009 P 03 6228 0317 Moonah TAS 7009 P 03 6228 0317 Moonah TAS 7009 P 03 6228 0317 Prospect TAS 7009 P 03 6228 7740 Prospect TAS 7250 P 03 6344 6777 Quoiba TAS 7310 P 03 6423 1041 F 03 6423 1221 Somerset TAS 7322 P 03 6435 2643	Launceston TAS 7250 P 03 6331 3122 Launceston TAS 7212 P 03 6391 9165 J TAS 7212 P 03 6391 9165 Moonah TAS 7009 P 03 6228 0317 Moonah TAS 7009 P 03 6228 0317 Moonah TAS 7009 P 03 6228 7740 Prospect TAS 7009 P 03 6344 6777 Ouoiba TAS 7250 P 03 6343 5614 Quoiba TAS 7310 P 03 6423 1041 F 03 6423 1221 •	Launceston TAS 7250 P 03 6331 3122 Launceston TAS 7212 P 03 6391 9165 • • Moonah TAS 7212 P 03 6228 0317 • • Moonah TAS 7009 P 03 6228 0317 • • Moonah TAS 7009 P 03 6228 7740 • • Moonah TAS 7009 P 03 6228 7740 • • Prospect TAS 7250 P 03 6343 6777 • • Quoiba TAS 7310 P 03 6423 1041 • • Somerset TAS 7322 P 03 6435 2643 •	Launceston TAS 7250 P 03 6331 3122 Launceston TAS 7212 P 03 6391 9165 • • Moonah TAS 7212 P 03 63291 9165 • • • Moonah TAS 7009 P 03 6228 0317 • • • Moonah TAS 7009 P 03 6228 7740 • • • Moonah TAS 7009 P 03 6228 7740 • • • • Prospect TAS 7009 P 03 6344 6777 • </td

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VICTORIAN SERVICE AGENTS

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John Anderson Carava 481-483 Princes Hwy jaycogip@bigpond.com.au	n Repairs Bairnsdale	VIC	3875	P 03 5152 2510 F 03 5152 2006	•		•	
John Edwards Caravan 4 Lawless St johnedwards-caravan@bigj	Bairnsdale	VIC	3875	P 03 5152 4244 F 03 5152 4244	•	•	•	•
Hardings Caravan Repa 6 The Nook info@hardingscaravans.com	Bayswater	VIC	3153	P 03 9729 8477 F 03 9729 3096	•			
World of Coromal 587-589 Dorset Rd rossjo1@bigpond.com	Bayswater	VIC	3153	P 03 9761 7133 F 03 9739 6481	•			
Best Leisure Industries 44 Old Sydney Rd	Benalla	VIC	3672	P 03 5762 5177 F 03 5762 5177	•	•	•	•
Ace Caravan Repairs 40 Denver St	Bentleigh East	VIC	3165	P 03 570 7769 F 03 570 8694	•			
Cool Factor 5/314 Governor Rd cfactor@bigpond.net.au	Braeside	VIC	3195	P 03 9587 5244 F 03 9587 5277				•
Advantage Caravan Re 2-11 Scammel St advantagerepairs@bigponc	Campbellfield	VIC	3061	P 03 8339 0772 F 03 8339 0776	•	•	•	
Cobram Caravans 104 Broadway St	Cobram	VIC	3644	P 03 5872 2333 F 03 5871 1380	•			
Dausher Caravans 6415 Princess Hwy dausher@bigponc.com.au	Colac East	VIC	3249	P 03 5231 2464 F 03 5232 2945	•	•	•	•
Bass Coast Caravans & 4 Shortland Cl bassvans@dcsi.net.au	& Camping Cowes	VIC	3922	P 03 5952 3948 F 03 5952 5099	•	•	•	•
Epson Palms Caravan 85-87 Station St	World Epson	VIC	3551	P 03 5448 4589 F 03 5448 4977	•	•	•	•

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VICTORIAN SERVICE AGENTS

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Donehues Leisure Cnr Coleraine & Cavendish salesham@donehuesleisure		VIC	3355	P 03 5571 1033 F 03 5572 3994	•	•	•	
Supa Centre 232 Marine Pde supacent@satlink.com.au	Hastings	VIC	3915	P 03 5979 3163 F 03 9789 6616	•	•	•	•
Caravan Crescent 107 Stawell Rd caravan@wimmera.com.au	Horsham	VIC	3555	P 03 5382 4100 F 03 5381 1845	•	•	•	
Central Victorian Carava 366 High St	an Services Kangaroo Flat	VIC	3555	P 03 5447 2694 F 03 5447 2694	•	•	•	
Melton Enterprises Pty 45 Belmont Av meltonent@ozemail.com.au	L td Keilor Downs	VIC	3038	P 03 9366 7831 F 03 936 9538				•
ADP Caravan Service Fact 35, 128 Canterbury Rd sales@adpcaravans.com.au		VIC	3137	P 03 9761 6383 F 03 9761 7025	•	•	•	•
Prestige Caravan Repair 176-180 Bellarine Hwy rgiddings@pipeline.com.au	r Centre Newcomb	VIC	3219	P 03 5248 5015 F 03 5248 8157	•	•	•	•
Horsham Classic Carava Western Hwy info@classiccaravansales.co	Pimpinio	VIC	3401	P 03 5384 2254 F 03 5384 2339	•			
Northern Caravan Acces 701 Plenty Rd annlarkin@optusnet.com.au	Preston	VIC	3072	P 03 9471 3844 F 03 9471 3993	•	•	•	•
GV Caravan Services 87 Drummond Rd sales@gvcaravans.com.au	Shepparton	VIC	3630	P 03 5821 7168 F 03 5831 2763	•			•
Murray Valley Motor Ho Murray Valley Hwy daryljb@dodo.com.au	mes Strathmerton	VIC	3641	P 03 5874 5207 F 03 5874 5277	•	•	•	
Caravans West 1A Berkshire Rd carwes@iprimus.com.au	Sunshine	VIC	3020	P 03 9311 7211 F 03 9311 7255	•		•	

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VICTORIAN SERVICE AGENTS

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Melbourne Caravan R	epairs							
27 Bunnet St	Sunshine	VIC	3198	P 03 9311 7163				
				F 03 9311 7663	•			
Swan Hill Caravans								
3/1 Pye St	Swan Hill	VIC	3585	P 03 5033 0433				
				F 03 5033 0434	•	•	٠	•
D&I Caravan Maintena	ince							
52-54 Commercial Dr	Thomastown	VIC	3074	P 03 9465 6122				
				F 03 9465 6900	•	•	•	
Hislop Caravans & Fit	oreglass Repairs							
13 Eastern Rd	Traralgon	VIC	3844	P 03 5174 7984				
				F 03 5174 7943	•	•	•	•
Ian Grants Caravans								
Princess Hwy	Traralgon West	VIC	3844	P 03 5174 1381				
iangrantscaravans@bipgc	ond.com.au			F 03 5174 8987	•	•	•	•
Milners Caravan Cent	re							
14 Endeavour St	Warragul	VIC	3820	P 03 5623 4104	•	•	•	
McPhersons Caravans	s & Trailers							
60 Walsh Rd	Warrnambool	VIC	3280	P 03 5562 5398				
				F 03 5562 5398	•			
John Davis Holdings								
219-231 Learmouth Rd	Wendouree	VIC	3355	P 03 5339 3072				
outdoor@netconnect.com	.au			F 03 5339 1703	•	•	•	•
Sovereign Caravan Se	ervices							
813 Creswick Rd	Wendouree	VIC	3355	P 03 5338 1803				
sovereigncaravan@ozema	ail.com.au			F 03 5338 1807	•	•	•	
Willoughby's Outdoor	World							
153 Melbourne Rd	Wodonga	VIC	3690	P 02 6056 6188				
	zemail.com.au			F 02 6056 6189				

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WESTERN AUSTRALIAN SERVICE AGENTS

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Cameron Caravans 356 Albany Hwy michael@cameroncaravans	Albany .com.au	WA	6330	P 08 9841 4474 F 08 9841 4266	•	•	•	•
Ken Peachy Caravan Re 194 Campbell St info@kenpeachey.com	pair Centre Belmont	WA	6104	P 08 9277 1381 F 08 9277 8528	•	•	•	•
Tropicool Air Condition 33 Hunter St tropicool@iinet.net.au	i ng & Refrigera t Broome	t ion WA	6725	P 08 9192 1710 F 08 9193 5975				•
Overall Caravan Mainter 5 Glenister Loop overall@wn.com.au	nance Broome	WA	6725	P 08 9193 5434 F 08 9193 5101				
Caravan Workshop 61 McCombe Rd	Bunbury	WA	6230	P 08 9726 0177 F 08 9726 0177	•	•	•	•
Hudsons Caravan Centr 55 Albert Road corbun@bigpond.com	e Bunbury	WA	6230	P 08 9721 2299 F 08 9721 2833	•	•	•	
Busselton Refrigeration 27 Cook St allan@busseltonair.com.au	Busselton	WA	6280	P 08 9752 4246 F 08 9754 1595				•
Coromal Caravans 1527-1531 Albany Hwy cannington@coromal.com	Cannington	WA	6107	P 08 9356 1999 F 08 9356 1897	•	•	•	•
Northwest Refrigeration 430 Robinson St	Services Carnarvon	WA	6701	P 08 9941 1331 F 08 9941 2574				•
Esperance Caravan & C 55 Norseman Rd	amping Esperance	WA	6450	P 08 9071 1378 F 08 9071 1378	•	•	•	
Exmouth Hardware & B Griffiths Way homeex@westnet.com.au	uilding Exmouth	WA	6707	P 08 9949 1837 F 08 9949 1877	•	•	•	•
Exmouth Light Enginee 7 Crafts St	ring Exmouth	WA	6707	P 08 9949 1145 F 08 9949 1601	•	•	•	•

WESTERN AUSTRALIAN SERVICE AGENTS

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Batavia Coast Caravan 215 Flores Rd admin@1800caravan.com.a	Geraldton	WA	6530	P 1800 282 726 F 08 9923 1602	•	•	•	
Batavia Coast Refrigera Unit 1/3 Cassin Pl bataviafridge@westnet.com	Geraldton	WA	6530	P 08 9964 1080 F 08 9964 1070				•
Fiesta Canvas Lot 2 Great Eastern Hwy fiesta1@bigpond.com	Kalgoorlie	WA	6430	P 08 9091 2409 F 08 9091 2420	•	•	•	
Karratha Caravan Repa 1 Croydon Rd info@kcph.com.au	irs Karratha	WA	6714	P 08 9185 4666 F 08 9143 1943	•	•	•	
Lyons Air Conditioning 157 Chisholm Cr gavin.lyons@lyonsaircon.cc	Kewdale	WA	6105	P 08 9453 2811 F 08 9453 2818				•
Flick Refrigeration Lot 452 Crossing Falls Rd	Kununurra	WA	6743	P 08 9168 3818				•
North River Caravans Unit 4/288 Gnangara Rd	Lansdale	WA	6065	P 08 9302 5118 F 08 9302 5518	•	•	•	
Advanced Caravan Rep 37 Eva St	airs Maddington	WA	6109	P 08 9493 2771	•	•	•	
Freedom Caravans 1922 Albany Hwy freedomcaravans@aapt.net	Maddington t.au	WA	6109	P 08 9493 0405 F 08 9493 0465	•	•	•	
PDA Caravan Repairs 37 Eva St pdacaravanrepairs@westne	Maddington et.com.au	WA	6109	P 08 9493 5891 F 08 9459 3509	•	•	•	•
Perth Caravan Repair C 1606 Albany Hwy Cnr Ladywell St murray@caravan	e entre Maddington Beckenham	WA WA	6109 6107	P 08 9258 9500 F 08 9258 7900	•	•	•	•
Foreshore Caravans Cnr Rafferty & Reserve Dr	Mandurah	WA	6210	P 08 9581 3724 F 08 9581 1111	•	•	•	

WESTERN AUSTRALIAN SERVICE AGENTS

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Hudsons Mandurah 18 Panton Rd sally@coromal.net.au	Mandurah	WA	6210	P 08 9581 7300 F 08 9581 7170	•			
Dove Campers 24 Welshpool Rd dovecampers@wasp.net.au	Welshpool	WA	6168	P 08 9362 1444 F 08 9472 1283	•	•	•	•

NEW ZEALAND SERVICE AGENTS

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Cuddens Refrigeration	Blenheim		P 03 578 4299				•
Christchurch Auto Air 180 Durham St	Christchurch	8011	P 03 366 4450			•	
Dunedin Motorhomes 4 Strathallan St	Dunedin	9012	P 03 456 1442	•			
Stryker Boats & Carava Riverlea Rd	n Repairs Hamilton	3216	P 8563 3732	•	•		
Design Coach & Body 108 Carmen Rd	Hornsby	8042	P 03 344 2442	٠			
So Cool Services Ltd 25 Paisley St	Howick	2014	P 021 534 499		•	•	
Gypsy Caravans 7 Oxford St	Levin	5510	P 06 368 5548	•	•	•	
Wards RV 25 Bristol Sq	Lower Hutt	5010	P 04 569 5598				
Serada Ltd 44 Montgomerie Rd www.serada.co.nz	Mangere	1730	P 09 257 2419 F 09 255 1910	•			
Malcom Richards	Manurewa		P 09 267 1567 F 0274 070 267	•	•		
Shanmoor Specialities	Ponsonby		P 09 376 0589				
Stewart Motors Dave St	Queenstown	9300	P 03 442 9703	٠			
Unviersal Coachbuilder 238 Main South Rd	s Sockburn	8042	P 03 348 2247	•	•	•	
John Scowen 4 Maitland Av	Stoke Nelson	7011	P 03 547 5352	•	•		
Menzies 4-6 High St	Timaru	7910	P 03 684 8440	٠			

Camec Service Guide for Australia and New Zealand

NEW ZEALAND SERVICE AGENTS

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Chillout Refrigeration 1332 Whangarei Heads Rd	Whangarei		P 09 436 5838	•		•	•
Wilson Plumbing & Gas Jellicoe St	Ltd Te Puke	3119	P 07 573 8249		•		
					-		

INFORMATION RECORD

CONGRATULATIONS on purchasing a quality Camec product. To ensure you get the most out of your purchase and protect your warranty, please read all relevant information and user instructions before operation.

Name:	
Phone:	Fax :
E-mail:	
Mobile:	
Address:	
State:	
Post Code:	
Purchased From:	
Date of Purchase:	
Chassis & Model:	
Atwood Serial Number:	
Smev Serial Number:	
Vitrifrigo Serial Number:	

If at any time you need to contact Camec or a service agent in reference to warranty, please have the above information available.



Toll Free:1300 654 936Fax:03 9799 4476

Melbourne Telephone: (03) 9799 6455 Facsimile: (03) 9799 6466 Email: camec@camec.com.au

Queensland Telephone: Facsimile:

(07) 3710 9000 (07) 3710 9011

New South Wales - Ingleburn Telephone: (02) 8706 0888 Facsimile: (02) 8706 0899

New South Wales - Kogarah Telephone: (02) 9588 3400 Facsimile: (02) 9588 4463

Western Australia Telephone: Facsimile:

(08) 9351 0000 (08) 9351 0030

New Zealand Telephone: Facsimile:

(64) 9257 2419 (64) 9255 1910

Camec doors, shades and hatches are all proudly Australian made